

# RETURN FORM

## 1 Complete this Return Form

If you wish to return any portion of your order, please complete this form and include it with your return shipment.

## 2 Pack & Ship

Return the merchandise via a trackable mode of postage to:

**From There On Returns**  
Order # \_\_\_\_\_  
**110 Lorong 23 Geylang**  
**Victory Centre #03-12**  
**Singapore 388410**

## 3 Wait for confirmation

The Store Credit (which never expires) will be processed within 7 working days once your return package has been received.

**Order Number:**

**Order Date:**

This form is strictly for Return items only. If you have received an incorrect or defective item, please contact Customer Service at [customers@fromthereon.com](mailto:customers@fromthereon.com).

STYLE NUMBER	ITEM NAME	SIZE	QTY	REASON CODE

Reason code:	01 Late arrival of package	03 Does not fit	05 Not satisfied with quality
	02 Not as pictured	04 Not suitable	06 Changed mind

## Terms

Sale merchandise, swimwear and intimates cannot be returned.

All orders placed using a Promotional Code and Store Credits (excluding shipping reimbursements) cannot be returned or exchanged.

Merchandise must be returned within 10 working days (Singapore) and 20 working days (International) of receipt.

Returned merchandise must have all tags attached, unworn, unwashed and purchased directly from us. Articles that do not meet all conditions mentioned above will be duly declined.

Rejected merchandise will be returned to customers via Standard Courier Shipping at a chargeable fee of SGD\$2.50 for local packages. Additional charges apply for rejected international packages.

In the event that we do not receive a response within 10 working days from the date of the notification email, the package will be forfeited without prior notice. This applies to both local and international packages.

from there on

For more information on our Return Policy,  
please visit [www.fromthereon.com/return-policy](http://www.fromthereon.com/return-policy)